

## ADMINISTRATIVE STAFF & FACULTY

The following is a list of administrative staff and faculty members employed by the campus as of the date of this catalog addendum:

ADMINISTRATIVE STAFF		
Susan Mall-Krinke	Campus Director	MS, University of Louisiana
Jill Bell	Admissions Representative	
Lisa Wierenga	Admissions Representative	BS, Michigan State University
Cathy Reilly	Career Development Representative	BA, University of Michigan
Wendy Clise	Career Services Student Support Representative	BA, Michigan State University
Lynette Arpi	Financial Aid Student Support Representative	BS, Capella University
Jill Letourneau	Office Assistant	
Donna Wilson	Office Assistant	MA, Eastern Michigan University

MEDICAL ASSISTANT FACULTY		
*Jennifer Ritter Program Chair- Medical Assistant, Medical Insurance Billing and Office Administration Lead Faculty	Registered Medical Assistant (RMA/AMT), American Medical Technologists; Allied Health Instructor (AHI/AMT), American Medical Technologists	AAS, Ross College - Medical Assistant Certificate, Ross Medical Education Center - Medical Office Assistant
*Rachelle Girard	Certified Billing and Coding Specialist (CBCS/NHA), National Healthcareer Association	Certificate, Ross Business Institute - Medical Assistant Diploma, Brighton Institute of Cosmetology - Esthetician
*Rachael Loveless	Certified Medical Assistant (CMA/AAMA), American Association of Medical Assistants	AA, Washtenaw Community College - Secondary Education Certificate, Concord Career College - Medical Assistant Certificate, Washtenaw Community College - Liberal Arts MACRAO
Cari McCarty	Certified Medical Assistant (CMA/AAMA), American Association of Medical Assistants	Certificate, Ross Medical Education Center - Medical Assistant
Janet Merritt	Registered Medical Assistant (RMA/AMT), American Medical Technologists	Certificate, Ross Medical Education Center - Medical Assistant
*Lisa Smego	Registered Medical Assistant (RMA/AMT), American Medical Technologists; Allied Health Instructor (AHI/AMT) American Medical Technologists	AAS, Ross College - Medical Assistant Certificate, Ross Medical Education Center - Medical Assistant

### MEDICAL INSURANCE BILLING AND OFFICE ADMINISTRATION FACULTY

*Jennifer Ritter Program Chair- Medical Assistant, Medical Insurance Billing and Office Administration  Lead Faculty	Registered Medical Assistant (RMA/AMT), American Medical Technologists; Allied Health Instructor (AHI/AMT), American Medical Technologists	AAS, Ross College - Medical Assistant Certificate, Ross Medical Education Center - Medical Office Assistant
*Rachelle Girard	Certified Billing and Coding Specialist (CBCS/NHA), National Healthcareer Association	Certificate, Ross Business Institute - Medical Assistant Diploma, Brighton Institute of Cosmetology - Esthetician
Tracey Krynak	Certified Billing and Coding Specialist (CBCS/NHA), National Healthcareer Association	BHSA, Baker College - Health Services Administration AAS, Baker College - Medical Insurance Specialist
*Rachael Loveless	Certified Medical Assistant (CMA/AAMA), American Association of Medical Assistants	AA, Washtenaw Community College - Secondary Education Certificate, Concord Career College - Medical Assistant Certificate, Washtenaw Community College - Liberal Arts MACRAO
Wendy Schumann	Registered Medical Assistant (RMA/AMT), American Medical Technologists	AAS, Ross College - Medical Assistant Certificate, Ross Medical Education Center - Medical Assistant

### DENTAL ASSISTANT FACULTY

*Christa Reich Lead Faculty	Certified Dental Assistant (CDA), Dental Assisting National Board (DANB); Registered Dental Assistant (RDA), Michigan State Board of Dentistry	BS, Michigan State University - Nutritional Science AGS, Charles S. Mott Community College-General Studies AS, Charles S. Mott Community College - Dental Assisting
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### PHARMACY TECHNICIAN FACULTY

*Tracy Muck Lead Faculty	Certified Pharmacy Technician (CPhT), Pharmacy Technician Certification Board; Licensed Pharmacy Technician (LPhT), Michigan State Board of Pharmacy	BA, University of Michigan - History Post Baccalaureate Certificate, Lansing Community College - Paralegal Studies
Jennifer Jaeger	Certified Pharmacy Technician (CPhT), Pharmacy Technician Certification Board; Licensed Pharmacy Technician (LPhT), Michigan State Board of Pharmacy	AA, Schoolcraft College - General

\*Designates full-time instructors; all other instructors are part-time adjunct