

Appendix 1 - Student Complaint Additional State Contact Information

ALASKA

Alaska Commission on Postsecondary Education

<https://acpe.alaska.gov/ConsumerProtection>

ARKANSAS

Arkansas State Board of Private Career Education

<https://adhe.edu/resources/faqs>

ARIZONA

Arizona State Board for Private Postsecondary Education

1740 W. Adams, Suite 3008

Phoenix, AZ 85007

(602) 542-4709

<https://ppse.az.gov/document-category/complaints>

COLORADO

Colorado Department of Higher Education

1600 Broadway, Suite 2200

Denver, CO 80202

(303) 862-3001

<https://cdhe.colorado.gov/>

CONNECTICUT

State of Connecticut Office of Higher Education

450 Columbus Boulevard, Suite 707

Hartford, CT 06103-1841

(860) 947-1800

<https://www.ohe.ct.gov/StudentComplaints.shtml>

DELAWARE

Delaware Higher Education Office

The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901-3639

Phone: (302) 735-4120

Toll Free: 1 (800) 292-7935

IHE@doe.k12.de.us

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education Higher Education Licensure Commission

<https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students>

FLORIDA

Florida Commission for Independent Education
Turlington Building, Suite 1514
325 West Gaines Street
Tallahassee, FL 32399
(850) 245-0505
Email: cieinfo@fldoe.org
<https://www.fldoe.org/>

GEORGIA

Georgia Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084
770-414-3300
gnpec.georgia.gov/student-resources/complaints-against-institution

HAWAII

Hawaii Post-Secondary Education Authorization Program Department of Commerce and Consumer Affairs
P.O. Box 541
Honolulu, HI 96809
<https://cca.hawaii.gov/hpeap/student-complaint-process/>

IDAHO

Idaho State Board of Education
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Phone: (217) 557-7359
<https://complaints.ibhe.org/>

KANSAS

Complaints from Kansas residents should follow the procedure outlined by the Kansas Board of Regents at:
kansasregents.org/academic-affairs/private-out-of-state/complaint-process

LOUISIANA

Louisiana Board of Regents, Proprietary Schools Section
<https://www.laregents.edu/proprietaryschools/>

MAINE

Maine Attorney General Consumer Protection Division

<https://www.maine.gov/ag/consumer/complaints/index.shtml>

MARYLAND

Maryland Attorney General

Consumer Protection Division

200 St. Paul St.

Baltimore, MD 21202

410-528-8662

888-743-0823 (toll free)

mhec.maryland.gov/institutions_training/Pages/career/pes/complaint.aspx

MASSACHUSETTS

Massachusetts Office of Private Occupational School Education

<https://www.mass.gov/info-details/information-for-Occupational-school-students>

Massachusetts Department of Higher Education

<https://www.mass.edu/forstufam/complaints/complaints.asp>

MINNESOTA

Minnesota Office of Higher Education

<https://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation

<https://nc-sara.org/agency/mississippi-commission-college-accreditation>

Mississippi Commission of Proprietary Schools and College Registration

<https://www.mccb.edu/student-consumer-info>

MISSOURI

Missouri Department of Higher

Education & Workforce Development

301 W. High Street

P.O. Box 1469

Jefferson City, MO 65102

(573) 751-2361

<https://dhewd.mo.gov>

MONTANA

Montana Board of Regents Office of Commissioner of Higher Education Montana University System

<https://www.mus.edu/MUS-Statement-of-Complaint-Process.html>

NEBRASKA

Program Director of Private Postsecondary Career Schools at the Nebraska Department of Education at:

301 Centennial Mall South

PO Box 94987

Lincoln, NE 68509-4987

402-471-4825

education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf

NEVADA

Nevada Commission on Postsecondary Education

2800 E. St. Louis

Las Vegas, NV 89104

(702) 486-7330

https://cpe.nv.gov/Students/Students_Home/

NEW HAMPSHIRE

NH Department of Education

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education Office of the Secretary of Higher Education

<https://www.nj.us/highereducation/OSHEComplaintInstructions.shtml>

NEW MEXICO RESIDENTS

The New Mexico Higher Education Department handles student complaints against licensed private postsecondary institutions by encouraging the parties involved in the complaint process to find a mutually acceptable resolution.

Complaint forms and instructions are available at:

hed.nm.gov/students-parents/student-complaints

NEW YORK

New York State Education Department Office of College and University Evaluation

<https://www.nysed.gov/college-university-evaluation/complaints>

New York State Education Department Adult Career and Continuing ED Services

<https://www.acces.nysed.gov/bpss/student-rights>

NORTH CAROLINA

University of North Carolina System Office

Email: studentcomplaint@northcarolina.edu

<https://www.northcarolina.edu/post-secondary-education-complaints/>

North Carolina State Board of Proprietary Schools

<https://www.nccommunitycolleges.edu/students/student-services/file-a-complaint/>

NORTH DAKOTA

North Dakota State Board for Career and Technical Education

<https://www.cte.nd.gov/businessindustry>

North Dakota University System

<https://ndus.edu/state-authorization-sara/>

OKLAHOMA

If a matter is not resolved through the school's internal grievance policy, the student may contact the Oklahoma Board of Private Vocational Schools to submit a complaint.

Oklahoma Board of Private Vocational Schools

3700 N. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Telephone: 405-528-3370

Fax: 405-528-3366

obpvs.ok.gov/students#studentforms

OREGON

Oregon Higher Education Coordinating Commission Office of Degree Authorization

<https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

Oregon Department of Education Private and Career Schools Office

<https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

RHODE ISLAND

Rhode Island Office of Postsecondary Commissioner

<https://riopc.edu/policies/student-complaint-procedures/>

SOUTH CAROLINA

South Carolina Commission on Higher Education

1122 Lady Street, Suite 400

Columbia, SC 29201

(803) 856-0511

<https://che.sc.gov>

SOUTH DAKOTA

South Dakota Secretary of State, Office of Attorney General

<https://consumer.sd.gov/complaintform.aspx>

TEXAS

Texas Workforce Commission Career Schools and Colleges

101 East 15th Street, Room 226T
Austin, TX 78778-0001
(512) 936-6959

<https://www.twc.texas.gov/partners/career-schools-colleges-resources>

UTAH

State of Utah Department of Commerce, Division of Consumer Protection
PO Box 146704
Salt Lake City, UT 84114-6704
(801) 530-6601

<https://dcp.utah.gov/for-businesses/postsecondary-schools-and-state-authorization/>

VERMONT

Vermont State Board of Education

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

WASHINGTON

Washington Student Achievement Council

<https://wsac.wa.gov/student-complaints>

Washington Workforce Training and Education Coordinating Board

<https://wtb.wa.gov/private-career-schools/school-complaints/>

WISCONSIN

Educational Approval Program

P.O. Box 8366

Madison, WI 53708-8366

Phone (608) 266-2112, ext. 8

Toll Free (877) 617-1565

E-mail: DSPSEAP@wisconsin.gov

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx>

WYOMING

Wyoming Department of Education

<https://edu.wyoming.gov/wp-content/uploads/2021/10/Student-Complaint-Process.pdf>